

2023

ANNUAL REPORT



CULTURE of COMMUNITY

families **m** powered

122,970 lives **m**powered!

Transforming lives throughout our 10 Community Centers and affiliate sites throughout Chicago, Cook and DuPage Counties, and beyond



CALUMET
15,252 Clients
235 East 103rd St.
Chicago, IL 60628
773-371-3600
Serving Beverly, Chatham, Englewood, Morgan Park, Mount Greenwood, Pullman, Riverdale, Roseland, Washington Heights, Washington Park, West Pullman and Woodlawn



NORTH
6,195 Clients
3249 North Central Ave.
Chicago, IL 60634
773-371-3700
Serving Belmont Cragin, Hermosa, Irving Park and Portage Park



DUPAGE
48,406 Clients
222 East Willow Ave.
Wheaton, IL 60187
630-784-4800
Serving all communities of DuPage County, including Wheaton, Elmhurst, Naperville, West Chicago, Woodridge and Addison



SOUTHEAST CHICAGO
3,883 Clients
3062 East 91st St.
Chicago, IL 60617
773-371-2900
Serving Calumet Heights, East Side, Hegewisch, South Chicago and South Deering



EVANSTON/SKOKIE VALLEY
2,102 Clients
5210 Main St., Skokie, IL 60077
847-425-7500
820 Davis St., Ste 218
Evanston, IL 60201
847-425-7400
Serving Des Plaines, Evanston, Golf, Lincolnwood, Morton Grove, Niles and Skokie



SOUTHWEST
14,339 Clients
10537 South Roberts Rd.
Palos Hills, IL 60465
708-974-2300
11560 S. Kedzie Ave., Suite 200
Merrionette Park, IL 60803
708-974-5800
Serving Blue Island, Robbins, Ford Heights, Posen, Harvey, Evergreen Park, Oak Lawn, Alsip, Hickory Hills, Chicago Ridge, Palos Hills, Orland Park, Tinley Park, Oak Forest, Midlothian, Merrionette Park



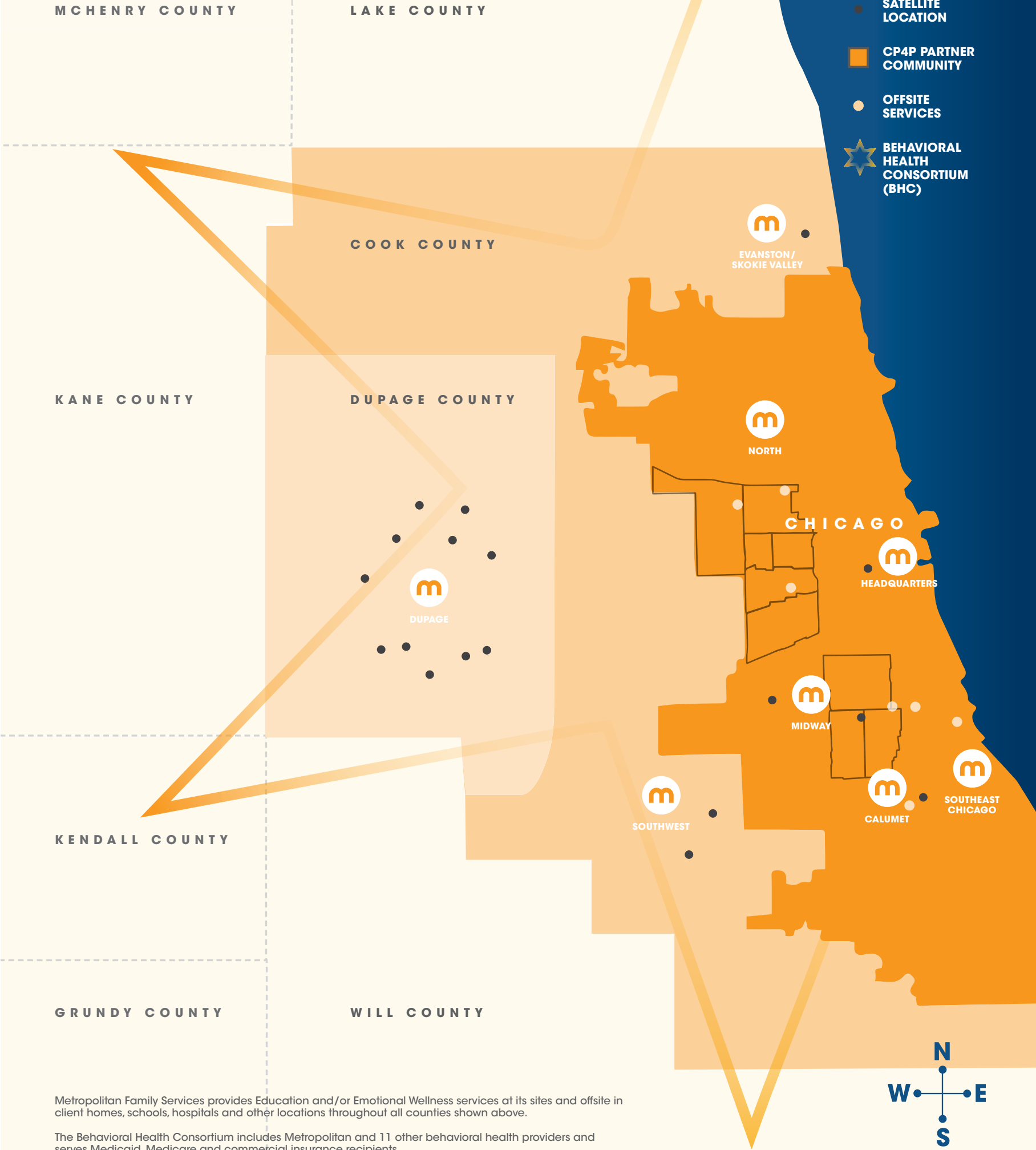
MIDWAY
13,508 Clients
3843 West 63rd St.
Chicago, IL 60629
773-884-3310
Serving Brighton Park, Chicago Lawn, Clearing, Englewood, Gage Park, New City, West Englewood and West Lawn



HEADQUARTERS
19,285 Clients
101 North Wacker, Suite 1700
Chicago, IL 60606
312-986-4000
Employee Assistance Network
312-986-4249
THE LEGAL AID SOCIETY*
312-986-4200
METROPOLITAN PEACE INITIATIVES*
312-986-4000

*Community Centers based at Headquarters

OUR COMMUNITIES



Metropolitan Family Services provides Education and/or Emotional Wellness services at its sites and offsite in client homes, schools, hospitals and other locations throughout all counties shown above.

The Behavioral Health Consortium includes Metropolitan and 11 other behavioral health providers and serves Medicaid, Medicare and commercial insurance recipients.



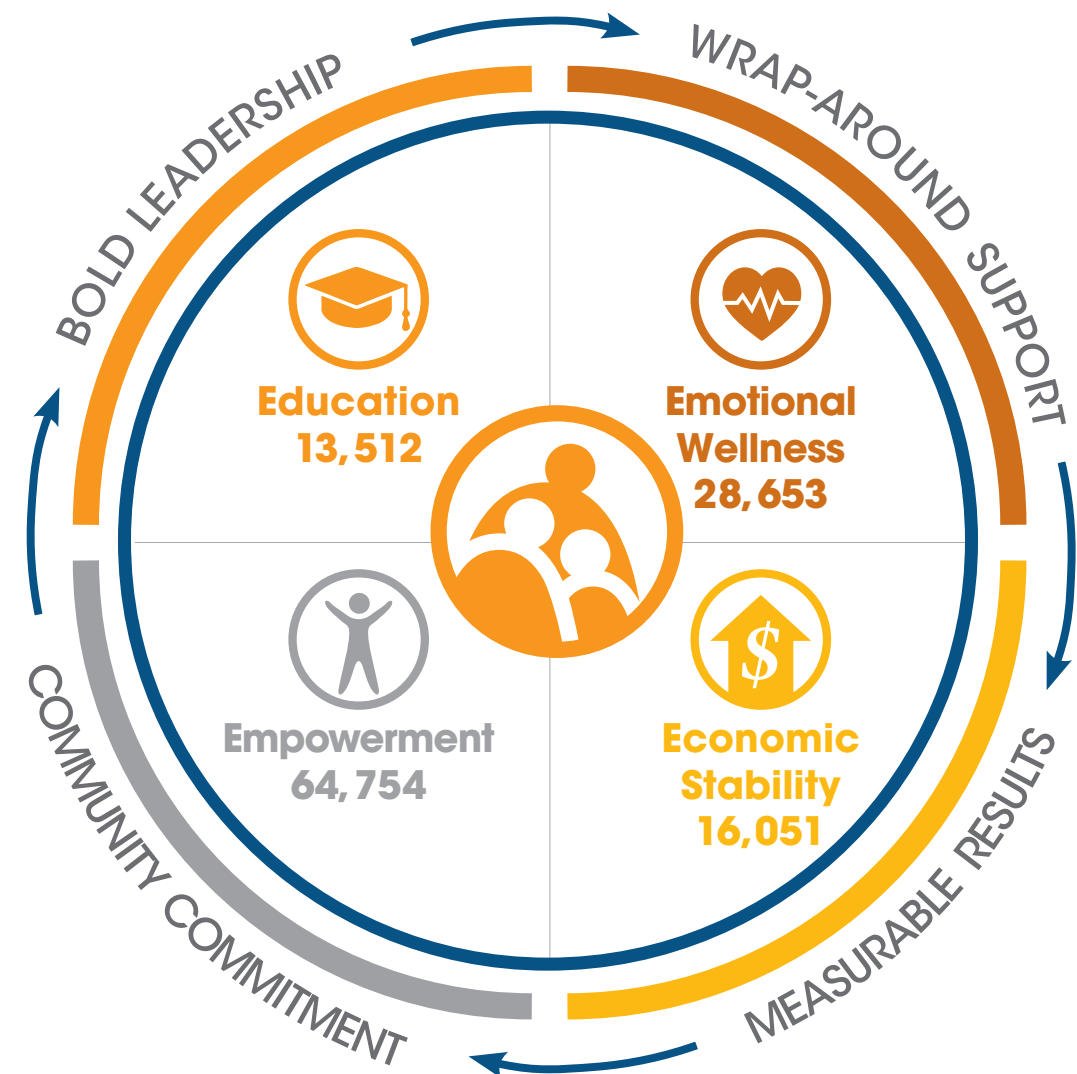
Metropolitan Family Services **m**powers families to learn, to earn, to heal and to thrive.

Part mentor, part motivator, part advocate, since 1857 **m**etropolitan Family Services has been the engine of change that **m**powers families to reach their greatest potential and positively impact their communities.

mpowered for life



Holistic Strategy TO EMPOWER FAMILIES



ECONOMIC STABILITY
We equip strong, self-sustaining families with the tools to find and maintain employment, achieve financial literacy, and build family wealth.



EMPOWERMENT
We help families stand up and be heard by providing legal aid, violence prevention, and domestic violence services.



EDUCATION
We prepare young people and parents for success, from the early years throughout school, and all the way to college.



EMOTIONAL WELLNESS
We encourage healthy and productive lives through counseling and mental health services, parenting and family support and older adult services.

FAMILY VALUES



FOCUS ON STRENGTHS
As servant leaders, we value individuals, families and communities, their inherent strengths, their ability to learn and grow, be resilient and find solutions to challenges. Our servant mindset inspires us to help people reach their full potential and own their empowerment.



ACCOUNTABILITY
We are honest and transparent, effectively managing resources entrusted to us, and in turn, investing in the people and communities we serve.



MOBILIZE FOR SOCIAL JUSTICE
We work to increase diversity, racial, gender and economic equity, inclusion and cultural competency in all that we do.



INNOVATIVE CULTURE
We are agile, responsive to complex and emerging social challenges. We are equally agile in our operations and management functions, while maintaining the integrity of our operational and management systems.



LEARNING ORGANIZATION
We value experience gained from mistakes, knowing this is key to continuous improvement and greater wisdom.



YES-MINDED APPROACH
We look for what is possible and find creative solutions, transforming challenges into viable opportunities.



Our Mission

To provide and mobilize the services needed to strengthen families and communities.

Our Vision

To be widely acknowledged as a major catalyst and resource for promoting family and community strengths.

Metropolitan Family Services:

A CULTURE OF COMMUNITY

Family is MFS' middle name and is the core of who we are, but if our agency had a nickname, it would have to be "community".

We strive every day to make communities stronger, healthier, more peaceful, and to provide hope – this is what motivates us daily. Our "culture of community" **includes 10 centers** – our original seven throughout Cook and DuPage Counties and now the Legal Aid Society, Metropolitan Peace Initiatives, and the Howard & Evanston Community Center (more on the latter below). And that's not all – did you know MFS has more than 60 affiliate sites – all working to Mpower families and communities?

Speaking of Centers and sites, this past year through your support and that of our partners, we were able to **expand our Midway Center**, which grew from 13,700 to 20,700 square feet. The expansion allows our team to provide services to at least 20,000 clients annually, in the Gage Park, Englewood, West Lawn and other neighborhoods on Chicago's Southwest Side.

Though MFS continues to grow, many of our agency's efforts this past year focused on sustainability. As growth has happened, we have worked to **fortify programming**. Examples are as diverse as our Workforce Development programs, which have experienced major increase in recent years, and our Mobile Crisis Response Program, which provides emergency intensive mental health services to those experiencing acute psychiatric episodes.

Metropolitan grows when growth makes sense, and there are times when we have been sought by other agencies to align with them. Last year, we continued to prepare for **the new Howard & Evanston Community Center (HECC) to officially join the Metropolitan Family**. Though this technically happened at the start of our new fiscal year – July 1, 2023 – we wanted to highlight this exciting news as we continue to expand services and clients served with innovative programming supporting North Side communities.

We could not be more pleased to highlight our newest Center and to welcome Jason Kaiser, its Executive Director.

The Howard & Evanston Community Center provides MFS with a hub on Chicago's far North Side, and allows us to reestablish our connection with Evanston. HECC has a 50-plus year history, with services ranging from immigrant and refugee support to its amazingly inspiring Youth Club House, where teens are learning cutting-edge tech skills including coding, computer animation and content creation. The Club House has already inspired a sister site, to be facilitated by MFS next year, that will be built on the We Grow Peace Campus, benefiting youth in Chicago's West Englewood community.

Lastly, we are excited to share that we are **developing a new, leading-edge, state-of-the-art Metropolitan Peace Academy (MPA) Training Center!** The space will provide a central, permanent home for outreach worker professionalization, case manager and victims' services education, personal development and recreation. This facility will equip MPA to train more outreach workers and case managers to be the most effective advocates for peace building.

As you can see, much is happening at MFS! On behalf of all we serve and the Metropolitan team, our sincerest thanks to all who are Mpowering us to make these strides possible.


Ric Estrada
 President & CEO


David Tropp
 Board Chair



MFS Board Chair David Tropp & MFS President/CEO Ric Estrada at the MFS Midway Center.

Nurturing New Beginnings:

HEALTHY FAMILIES PROGRAM

Becoming a first-time mother is a journey filled with excitement and uncertainty. The Healthy Families program provides wraparound services for first-time moms, “to provide them with resources, as well as resources for their babies,” says Rose Avalos, Family Support Specialist.

For the past five years, Rose has been working with Janet Roa and her daughter, Eliana, who graduated from the program this summer. For Janet, Rose has become more than just a family support mentor, but a friend and a pillar of support.

When Janet was just four months pregnant and still in nursing school, she was connected via her doctor to the Healthy Families program, where she met Rose. “I wanted to find some resources, especially being a first-time mom, so that’s why I enrolled,” she explains. Rose’s role extended beyond home visits and advice; she provided insights and knowledge that empowered Janet to care for her newborn with confidence. From discussing self-care and setting achievable goals, to learning baby basics and tracking developmental milestones, Rose was there to guide Janet. “She was able to see me grow from when I was pregnant to now, graduating from the program,” Janet explains.

“I miss Rose since I’ve graduated, but we keep in touch. I’ll always remember the support that was given to me when I needed it the most.”

– Janet

“I look at [the work] as starting with a seed, when you’re planting a beautiful flower. The program is normally four or five years, and when [the client] enters their last years, you see this beautiful, flourishing flower.”

– Rose



 **MPOWERMENT** – WATCH OUR VIDEO
FEATURING JANET, ELIANA AND ROSE.
MFSANNUALREPORT.ORG/HEALTHY-FAMILIES



“For a lot of survivors, it’s about rediscovering their autonomy,” Johnson says. “At the end of the day, we are helping them find their autonomy again, and that’s our job.”

Rediscovering Autonomy:

LAS ANTI-HUMAN TRAFFICKING INITIATIVE

“I would love for my job to not exist,” says Alex Johnson, a Supervising Attorney at Metropolitan’s Legal Aid Society (LAS), who works with survivors of human trafficking in Northern Illinois. “Vulnerability can be exploited, and that looks different for everyone,” she says. “If we expect it to look one way, we can miss when it’s actually there.”

The Legal Aid Society’s Anti-Human Trafficking Initiative provides holistic legal services to survivors of human trafficking and those who have experienced labor exploitation, which “can look like a lot of things,” says Katrina Quillen, a Supervising Attorney at LAS. “Both of these issues boil down to the exploitation of another person for their labor or services – whether a situation is human trafficking or labor exploitation is a matter of degree, not of type.”

Quillen is part of a new LAS initiative focusing on human trafficking in the agricultural industry in Central Illinois. “Right now, we are laying the groundwork,” she says. Outreach to inform various stakeholders, be it community leaders, law enforcement, or vulnerable individuals, is key in the program’s early stages, as many people may not know how to recognize trafficking, respond to it or get help. By spreading awareness in collaboration with shelters, support programs and local organizations, the program enhances the overall community response, contributing to a more effective support system for victims and survivors.



 **MPOWERMENT** – READ THE FULL STORY:
MFSANNUALREPORT.ORG/LAS-ANTI-TRAFFICKING



More Than a Home: DOMESTIC VIOLENCE HOUSING PROGRAM

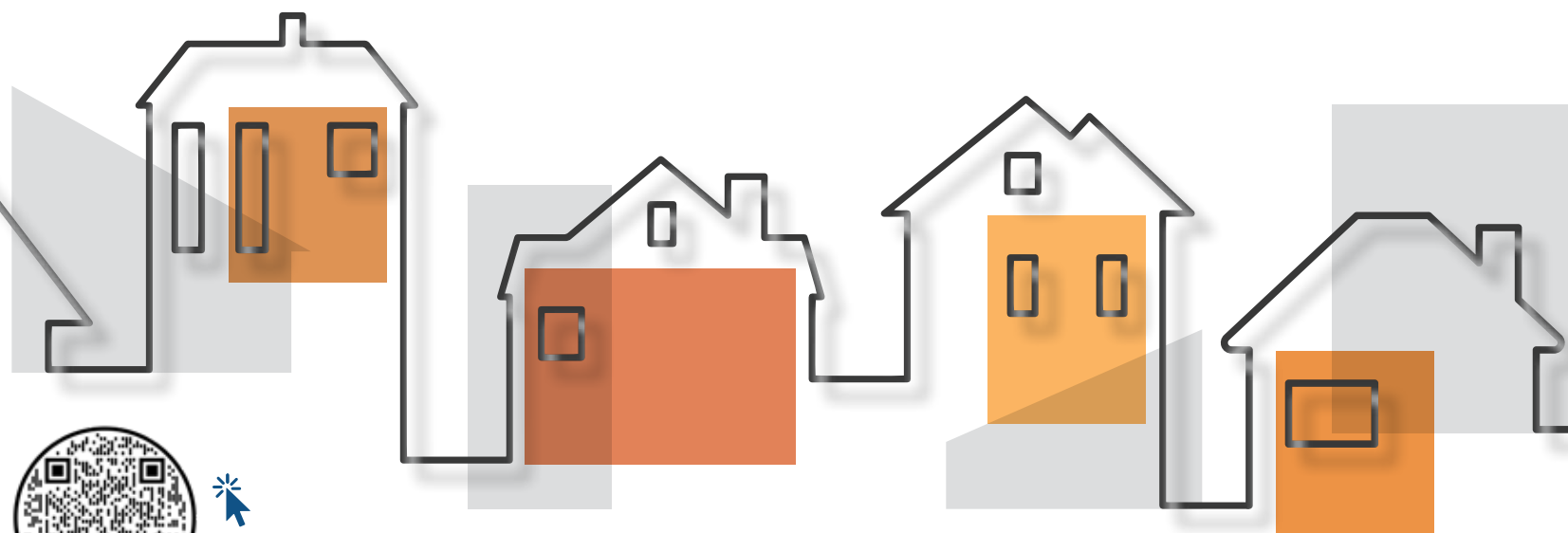
"The fact that [the client] was able to get help the day of, I think she was totally shocked," says Miriam Valencia, a Domestic Violence Advocate, of the responsiveness the Domestic Violence Housing Program.

The program, which is a branch of MFS' Housing Services, aims to connect clients who are experiencing domestic or gendered violence, homelessness, or financial hardships with stable housing and other resources to enable self-sufficiency. Beyond housing, the program is able to give client's back their sense of control and agency, often after a situation where they had none.

"I do check in's, I call them to see how they are, what they need," she says. Miriam connected Jeanet and her sons with counseling services and encouraged Jeanet to pursue new career goals.

"She called and asked what I wanted to do," recalls Jeanet. "It makes you start thinking, 'what do I want for myself?'" Jeanet went on to obtain real estate licenses, sponsored by the program. "I don't have to worry about being unemployed again. My licenses will always be with me," she says.

"It's more than just housing," says Jeanet. "It's like a family that is going to keep pushing you through the hard times."



**MORE mPOWERMENT – WATCH THE VIDEO
FEATURING JEANET'S STORY:**
MFSANNUALREPORT.ORG/DV-HOUSING

Empowering Communities from Within: **TRANSFORMING PLACES**

The story of the Transforming Places Pilot Program and the Blue Island Robbins Neighborhood Network (BIRNN) is one of collaboration, connection and community.

The BIRNN, in coordination with United Way and MFS, is an initiative that responds to community needs in the Blue Island/Robbins area with neighborhood-specific solutions. As one of United Way's Neighborhood Networks, the program is a blueprint for the Transforming Places Pilot Program, a place-based investment strategy in partnership with Cook County.

The goal of the neighborhood networks of Transforming Places is to coordinate resources and programs in support of each neighborhood's local plan, which is developed by community voices and organizations alike. By embracing a focused approach to addressing specific community needs, Transforming Places transcends traditional service models as it empowers communities from within.

An example of this was during the COVID-19 vaccine rollout, when several of organizations in the network partnered and were able to successfully provide clinics, education and materials very specific to their neighborhoods, which larger citywide or statewide campaigns lacked.

"We aren't isolated community groups; there's a purpose," says Christine Suddreth, a BRINN partner from Pathways. "We recognize your neighborhood has to have a network of community members who live there. You have to bring everybody together."

"I would like to highlight the partnership of the BIRNN, its partners, and the community. Without community voices guiding our work, providing services and filling in the gaps we often find in underserved communities would be impossible."

– Kentric Benson, Neighborhood Network Program Manager, MFS Team Member



MORE mPOWERMENT – READ THE FULLY STORY:
MFSANNUALREPORT.ORG/TRANSFORMING-PLACES

Catalyzing Change:

A YEAR OF EXPANSION, ENGAGEMENT AND EMPOWERMENT

GROWTH



- **Metropolitan Peace Initiatives (MPI)** has grown nearly 50% in the last year in support of our 13 Communities Partnering 4 Peace (CP4P) partners, helping each build capacity and increase comprehensive service delivery in the 27 communities they serve. Behavioral Health Services, Metropolitan Peace Academy training, the CP4P Justice Corps (legal services provided by Metropolitan's Legal Aid Society), Workforce Development, and Program Operations have all experienced exponential growth.
- **MPI developed a citywide Crisis Prevention & Response Unit (CPRU)** to consist of carefully selected, credible men and women recruited from communities across Chicago that are most impacted by gun violence. These communities overlap with those that are home to many youths and adults involved in crisis.

- **MPI launched a Policy and Advocacy arm** to focus on civic power and representation through legislative/advocacy engagement on behalf of and in collaboration with our CP4P coalition member organizations.

MPI Policy leads frontline community violence intervention (CVI) advocacy engagement at all stages of the public policy process to address, repair, restore, sustain, enhance and defend the systemic health of CP4P-designated communities.

In March 2023, MPI Policy and Advocacy, together with the Illinois Peace Project (IPP), held a unique and inaugural Public Safety Mayoral Forum in the run-up to the Chicago Mayoral election. The event had an overflow crowd of faith-based leaders, legislators, city stakeholders and members of the CVI community.

- **MPI created a Communications Department** to craft and disseminate consistent coherent messaging about its mission, goals, services, partnerships and collaboration. This ensures external and internal stakeholders receive timely, accurate and relevant information. The department will include strategy, advocacy support, public relations, media relations and social media.
- **The Metropolitan Peace Academy (MPA) secured building space** that will provide a centralized permanent home for outreach worker professionalization, case manager and victims' services education, personal development and recreation. Groundbreaking has taken place, and the new space will feature training classrooms, administrative offices, a gym, yoga space, café, lounge area, and meditation space. This facility will equip MPA to train more outreach workers and case managers than in previous temporary locations.
- **In FY2023, MPA graduated 87** outreach professionals, 39 case managers and 57 victims' services responders. MPA has successfully matriculated 335 outreach workers and 88 case managers since its inception. Also in FY2023, Chief of Training, Vanessa Perry DeReef, Ph.D., received an Appreciation Award, and Field Manager Jowaine Washington was awarded a Lifetime Achievement Award.



MORE EMPOWERMENT – READ THE FULL STORY:
MFSANNUALREPORT.ORG/MPI



Catalyzing Change: A YEAR OF EXPANSION, ENGAGEMENT AND EMPOWERMENT



COLLABORATION

- **Southland RISE**, an offshoot of Senator Richard Durbin’s HEAL program, is a collaboration between MPI and CP4P, UChicago Medicine, and Advocate Christ Medical Center, working to strengthen the violence recovery ecosystem on Chicago’s South Side and in its south suburbs. Since the initiative was founded, a group of leadership and designated team members from the two hospitals, along with MPI and CP4P, have been working to strengthen collaboration between hospitals and street outreach organizations, with the goal of improving treatment and supporting crime survivors and their families.

As part of this effort, and with grant funding from the Illinois Criminal Justice Information Authority (ICJIA), a training curriculum was developed and implemented in 2023 by MPI/CP4P and Southland RISE, which brings together the perspectives and knowledge of both street outreach and hospital frontline staff.

- **MPI and CP4P partnered with City Colleges of Chicago** (Daley and Wright) to provide workforce development, training and certifications in welding and National Institute for Metalworking Skills (NIMS) CNC programming, welding and forklift operation. Twenty-five students graduated with certifications in FY2023, and 30 participants are currently enrolled in the same programs.

MORE **m**POWERMENT – READ THE FULL STORY:
[MFSANNUALREPORT.ORG/MFI](https://mfsannualreport.org/mfi)

METROPOLITAN PEACE INITIATIVES **IMPACT STATS**

MPI Behavioral Health

225

PARTICIPANTS SERVED

MPI Workforce Development

179

PARTICIPANTS SERVED

CP4P Justice Corps

45

CLIENTS RECEIVED
EXPUNGEMENTS

Light in the Night
(Community Events)

395

EVENTS HELD

51,192

TOTAL NUMBER
OF ATTENDEES

(zero incidents of gun violence)

Metropolitan Peace Academy

183

GRADUATES

87 OUTREACH PROFESSIONALS

39 CASE MANAGERS

57 VICTIMS’ SERVICES RESPONDERS

Street Outreach

106,215

HOURS CANVASSED

142,600

CONTACTS MADE
WITH KEY INDIVIDUALS

4,888

CONFLICTS MEDIATED



HIGHLIGHTS

We had many exciting opportunities to celebrate the achievements of our clients and communities throughout the year!

Family Fun Day
Family Fun Day at the Southeast Chicago Center gave staff in our Behavioral Health and Mental Health Juvenile Justice program the chance to celebrate clients and their successes.



DuPage Gala
This year's DuPage Gala highlighted how our services wraparound clients' needs, such as with Elizabeth, who was able to secure behavioral health and housing services for herself and children in working with MFS and our partner agencies.



Youthbuild Youth's Visit to State's Capitol
Last month, our YouthBuild leaders and staff visited Springfield for the Illinois YouthBuild Coalition's conference and construction challenge, where they both constructed projects and met with elected officials to advocate for program funding.



Altgeld Leaders Trip to DC
Members of our Altgeld Gardens Youth Leadership Program participated in a whirlwind trip of the nation's capitol, visiting monuments, museums, memorial sites, the historic Howard University, and more! All gained a broader view of life and opportunities beyond Altgeld.



Healthy Families Summer Graduation
Our Healthy Families program celebrated its summer graduates at our North and Southeast Chicago Centers! Healthy Families provides holistic services to moms to promote their children's well-being from birth through age five, educating about changes as their baby grows.



Week of the Young Child
During the nationally celebrated Week of the Young Child, children and teachers at our Bensenville Early Learning Center and St. Andrews Head Start, both in DuPage County, created instruments, planned a "concert," and invited their parents to attend the concert to conclude the week!



We Grow - Seeds of Change Award
MFS was honored to be jointly recognized, along with our We Grow Chicago partners Imagine Englewood If, Teamwork Englewood, and Grow Greater Englewood, for the Seeds of Change Award, presented by our fellow partner agency Growing Home, in May 2023. The award recognizes "long-standing partners who work collectively to resolve pressing issues in our neighborhoods."



Sones de Mexico/Violin & Guitar Classes Launch
Children ages 9 and up enjoyed the opportunity to take Spanish-language violin and guitar classes at our North Center this spring, taught in-person and online by professional musicians from the Grammy-nominated Sones de México Ensemble!



MFS Mural at Salt Shed, External Affairs Team Visit
Chicago's Salt Shed venue is known for hosting concerts, but in February 2023 its exterior hosted a special Metropolitan Family Services mural, designed by MFS' Senior Graphic Designer Kin Bariso! Special thanks to Wintrust Chicago for its support.



HIGHLIGHTS

Mpower the Night
Our 41st Annual Mpower the Night welcomed Board Members and nearly 400 guests back to MFS with an in-person celebration of community connection!



Midway Center Expansion & Jones Center Build Out
As we expanded our Midway Center and built out our Jones Center, we were pleased to offer participants in our Illinois Youth Investment Program the chance to participate in the construction! Special thanks to our program partner Bowa Construction.



Vaughn Bryant in Crain's – "Complexity of Crime in Chicago"
"It's a double-edged sword because to survive in some of these communities, you feel like you have to be armed. But if nobody's armed, then at least people aren't dying," says Vaughn Bryant, Executive Director of Metropolitan Peace Initiatives, in a Crain's Chicago Business feature on the complexities behind crime rates across Chicago: <https://www.chicagobusiness.com/.../chicago-violence...>



CRAIN'S CHICAGO BUSINESS

Sones Interview & Performance
Our North Center's Fiesta Mexicana Summer Day Camp with Sones de Mexico Ensemble provided a fun opportunity for youth to learn guitar, dance, singing, and folk crafts in an immersive, Spanish-language experience to connect with Mexican culture. Special thanks to the Ralla Klepak Foundation for Education in the Performing Arts for making the Camp possible!



metropolitan family services

SUPPORTED BY
RALLA KLEPAK FOUNDATION
FOR EDUCATION IN THE PERFORMING ARTS



Legal Aid Society/Equal Access to Justice Luncheon
The 2022 Equal Access to Justice Award Luncheon celebrated the pro bono contributions that empower LAS' programs, highlighting those of our honorees, Laura J. Schumacher and AbbVie, and Discover.

David Tropp, New Governing Board Chair
We were pleased to welcome our incoming Board of Directors Chair, David S. Tropp, Executive Vice President, CBRE, Inc., here pictured with immediate past Board Chair Ashley Duchossois Joyce! A Board Member since 1994, David's leadership has guided the agency's numerous real estate transactions and contributes greatly to MFS' Head Start Oversight Board.



DuPage Home-Based Early Learning
Last summer we congratulated the young graduates of our DuPage Center's Home-Based Early Learning programs! We loved celebrating this milestone with them and their families.



End of Year Celebration/ DuPage/Bensenville Early Learning
Families enjoyed a fun end-of-the-year celebration at our DuPage Center's Bensenville Early Learning Center.



THANKS TO OUR METROPOLITAN FAMILY WE APPRECIATE YOU!

We are truly thankful to everyone who supports our passion for families and communities! Together we are Mpowering families and individuals to learn, earn, heal and thrive, and to reach their greatest potential.

GOVERNMENT

Addison School District
After School Matters
AgeGuide
All Chicago
Carole Robertson Center
Catholic Charities
Chicago Cook Workforce
Chicago Department of Family Support Services
Chicago Department of Public Health
Chicago Housing Authority
Chicago Public Schools
City of Elmhurst
City of Naperville
Cook County
Cook County Justice Advisory Board
DuPage County
Federal Emergency Management Agency
Henry Booth House
Illinois Action for Children
Illinois Attorney General
Illinois Coalition Against Domestic Violence
Illinois Community College Board
Illinois Criminal Justice Information Authority
Illinois Department of Children and Family Services
Illinois Department of Commerce and Economic Opportunity
Illinois Department of Healthcare and Family Services
Illinois Department of Human Services
Illinois Department on Aging
Illinois Equal Justice
Illinois School Board of Education
Illinois Secretary of State
Niles Township
Northwest Center for Home Equity Start Early
Taking Back Our Lives
US Department of Education
US Department of Health and Human Services
US Department of Housing and Urban Development
US Department of Justice
US Department of Labor
Village of Skokie
West Chicago School District
Wheaton Warrenville School District

FOUNDATION, ORGANIZATION AND CORPORATE DONORS

\$1,000,000 and above
The Chicago Community Trust
Robert R. McCormick Foundation

\$250,000 to \$999,999
Anonymous
Local Initiatives Support Corporation (LISC)
NFL Foundation
The University of Chicago
UPS Foundation, Inc.

\$100,000 to \$249,999
Anonymous
Blue Cross Blue Shield of Illinois
DuPage Foundation
Finnegan Family Foundation
Lloyd A. Fry Foundation
Grand Victoria Foundation
Illinois Equal Justice Foundation
Kirkland & Ellis LLP
Ralla Klepak Foundation
For Education In The Performing Arts
McDonald's Corporation
Nurse-Family Partnership
Polk Bros. Foundation
Westside Justice Center

\$50,000 to \$99,999
Anonymous
Paul M. Angell Family Foundation
Bank of America Charitable Gift Fund
Nathan and Emily S. Blum Fund
Seymour A. Cohen Family Foundation
Community Memorial Foundation
Discover Financial Services
The Duchossois Family Foundation
Julius Frankel Foundation
Greater Chicago Food Depository
Greer Foundation
The Jentes Family Foundation
Gerald A. & Karen A. Kolschowsky Foundation, Inc.
I Grow Chicago
Bowman C. Lingle Trust
Lyon Family Foundation
Marc and Jeanne Malnati Family Fund
The Elizabeth Morse Genius Charitable Trust
Charles Stewart Mott Foundation
Northern Trust
The Pritzker Pucker Family Foundation
Reade Industrial Fund
Sidley Austin Foundation
STEM Next Opportunity Fund
Stericycle, Inc
Ulta Beauty Charitable Foundation
Wellington Management Foundation

\$25,000 to \$49,999
AbbVie
Allstate Foundation
Aileen S. Andrew Foundation
Baker & McKenzie LLP
The Alfred Bersted Foundation
BMO Harris Bank
The Builders Initiative Foundation
The Chicago Bar Foundation
Community Unit School District #200
Exelon
Carrye & Abraham S. Hart Fund
Jones Day
Kirkland & Ellis Foundation
Latham & Watkins LLP
Leva Family Foundation
Mesirow
Nicor Gas
Northern Trust Foundation
Prince Charitable Trusts
The George L. Shields Foundation, Inc.
Skills for Chicagoland's Future
Stradley Ronon Stevens & Young, LLP
Ulta Beauty
Vivo Foundation
Willkie Farr & Gallagher LLP
YouthBuild USA, Inc.

\$10,000 to \$24,999
Addison School District 4
Afterschool Alliance
All Chicago Partnership
Aon Foundation
Avnet
Blane Foundation
Blowitz-Ridgeway Foundation
BNSF Railway Foundation
Brown & Brown, Inc
Burke, Warren, MacKay & Serritella, P.C.
Burr & Forman LLP
Central DuPage Hospital
Covington & Burling LLP
The Discover Brighter Futures Fund
DMG Charitable Fund
Dr. Scholl Foundation
DuPage PADS Inc
Eventbrite
Everest National Insurance Co.
Fierce Women of Faith

Fifth Third Chicagoland Foundation
Glen Elyn Infant Welfare
Goldberg Kohn Foundation
Max Goldenberg Foundation
Goldman Sachs
Greenberg Traurig LLP
Illinois Tool Works Foundation
ITW
Jack and Jill Foundation
The James Family Fund
Jenner & Block LLP
King & Spalding LLP
League of Metropolitan Family Services DuPage
Mayer Brown LLP
Morgan, Lewis & Bockius, LLP
Old National Bank
Perkins Coie Foundation
PNC Foundation
Ropes & Gray LLP
SC Johnson
Shook Hardy & Bacon LLP
Sidley Austin, LLP
The Siragusa Family Foundation
The TJX Foundation, Inc.
U.S. Bank
Village Treasure House
White & Case, LLP
William Blair & Company Foundation
Winston & Strawn LLP
YWCA

\$5,000 to \$9,999
Ball Horticultural Company
BDT Capital Partners, LLC
The Walter & Edith Best Foundation
Brookfield Properties
Citizens for Karina Villa
The Downers Grove Junior Woman's Club
William and Mary Davis Foundation
DuPage Bar Foundation
Eimer Stahl LLP
Faegre Drinker Biddle & Reath LLP
Finnegan, Henderson, Farabow, Garrett & Dunner, LLP
Foley & Lardner LLP
Gallop Family Foundation
Hughes Socol Piers Resnick & Dym, Ltd.
Ice Miller LLP
Illinois Bar Foundation
Jay Johnson Charitable Trust
The Jet Sert Company
Loomis, Sayles & Company, L.P.
McCann Foundation
McDonald's Corporation
Molson Coors
Mulholland Foundation
Naperville Rotary Charities, Inc.
Northwestern Memorial Foundation
PNC Bank
Polsinelli
Pugh of Chicagoland
Rathje Woodward, LLC
Venable LLP
Westlake Health Foundation

\$2,500 to \$4,999
Adler Murphy & McQuillen LLP
Bank of America Matching Gifts
Bensenville Elementary School District 2
Castle Chevrolet
Central Elementary School
Charles Ifergan Salon & Day Spa
City of Naperville
The Cornerstone Foundation d'Escoto Inc.
EN Engineering, LLC
Forvis LLP
JAMS Chicago
Carol Lavin Bernick Family Foundation
Naperville Woman's Club
National Christian Foundation
Chicago

NorthShore University HealthSystem
Norton Rose Fulbright US LLP
NPL Construction Co.
Old Second National Bank
Redstone American Grill
Roman Catholic Diocese of Joliet
RSM US LLP
Seyfarth Shaw LLP
St. Peter's United Church of Christ
Valley View Community Unit School District 365U
Vermeer Midwest

\$1,000 to \$2,499
Accenture
The Alliance of Downtown Glen Elyn
AmazonSmile Foundation
Ares Management
Axion RMS, Ltd.
Baird & Warner Good Will Network
Benedictine University
BMO Wealth Management
C.J. Erickson Plumbing Co.
Charles River Associates
Chicago Southwest Suburban Chi Omega Alumnae Association
Citizens to Elect J.R. McBride
Community Presbyterian Church
Darien Woman's Club
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Strong families create strong communities.

The members of our Family Trust, comprised of supporters who have committed to including Metropolitan Family Services in their financial plans, ensure their family's crucial investment today will help families throughout metropolitan Chicago and beyond reach their greatest potential for generations to come.

This year, Metropolitan Family Services Mpowered 122,970 families and individuals to learn, earn, heal and thrive. When you strengthen your own family's financial future through the Family Trust, you're also strengthening the future of every one of our families, and the future of the communities we serve.



"Early in my career I joined MFS' Metro Board – its young professionals' board [now known as MLAB]. I was immediately so impressed with all of the things the agency does to strengthen families and also saw how fiscally responsible it was with its funds. When I met my husband, Stan, he also got to know MFS and was incredibly impressed. I was later asked to join the agency's governing Board of Directors, and one of the top things I have had the honor of doing was eventually serving as Board Chair.

The agency continues to grow in so many amazing ways to proactively help many of Chicago's most vulnerable families. One thing I really love about it is that as the city and families need change, MFS acts as a change agent to help add so many positive resources.

We encourage others to join the Family Trust as part of their estate planning. MFS has been a part of Chicago's fabric for almost 170 years, and I feel confident it will be here for at least another 170 years! The agency takes the management of estate grants very seriously. People can be very confident that their funds will go to great use in strengthening Chicago's vulnerable families for many years to come.

Stan and I are honored to be part of the Family Trust. We became members because it is a way to invest in MFS in an ongoing way after we are no longer here. We believe philanthropy should be part of our long-term estate plan, and there is no better place to leave our investment than in MFS."

- Ginger (Virginia) Johnson Pillman and Stan Pillman, Members, The Family Trust

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To learn more, contact:
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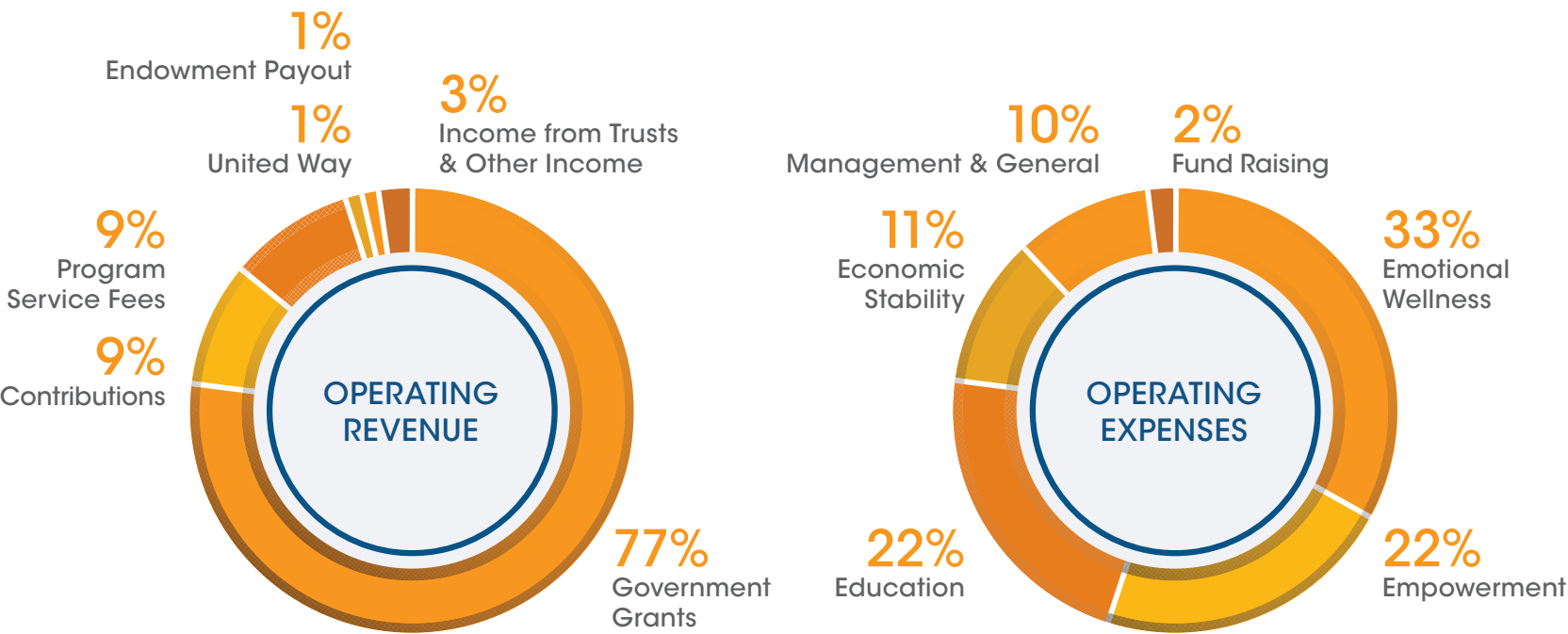
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Years Ended June 30, 2023 and 2022
Amounts in 000's

	2023	2022
OPERATING REVENUE		
Government Grants	99,243	79,321
Program Service Fees	11,146	8,273
Contributions	11,760	11,518
United Way	1,382	1,403
Endowment Payout	1,668	1,668
Income from Trusts & Other Income	3,959	4,724
TOTAL OPERATING REVENUE	129,158	106,907
OPERATING EXPENSES		
PROGRAM EXPENSES		
Emotional Wellness	42,694	30,599
Empowerment	28,195	27,301
Education	27,500	23,910
Economic Stability	14,556	12,744
Total Program Expenses	112,945	94,554
Management & General	13,131	10,461
Fund Raising	2,724	2,398
TOTAL OPERATING EXPENSES	128,800	107,413
OPERATING SURPLUS (DEFICIT)	358	(506)
OTHER CHANGES IN NET ASSETS		
Depreciation & Amortization	(1,218)	(1,057)
Net Investment Gains (Losses)	2,663	(9,562)
Change in Pension Liability	594	(213)
Change in Market Value of Interest Rate Swap	778	1,530
PPP Loan	0	9,670
Inherent Contribution of HACC	3,279	0
Inherent Contribution of I-Grow	0	2,988
Transfer of Assets of I-Grow	(2,868)	0
Capital Grants	2,783	2,452
Release of Restriction	1,243	(797)
NON OPERATING ACTIVITY	7,254	5,011
TOTAL CHANGE IN NET ASSETS	7,612	4,505
NET ASSETS AT BEGINNING OF YEAR	78,407	73,902
NET ASSETS AT END OF YEAR	86,019	78,407
Contribution for Goods and Services	4,236	3,245

BREAKDOWN OF EXPENSES

FY23



STATEMENT OF FINANCIAL POSITION

June 30, 2023 and 2022
Amounts in 000's

	2023	2022
ASSETS		
Cash	15,324	12,220
Receivables	28,247	20,758
I-Grow assets	0	2,988
Investments	44,259	42,253
Interest in trusts	17,231	16,656
Property and equipment	31,690	22,477
Construction work in Progress	0	3,494
Lease ROU Asset	10,325	
Other	1,448	1,072
TOTAL ASSETS	148,524	121,918
LIABILITIES AND NET ASSETS		
Accounts payable and accruals	13,147	11,218
Investment Bond	8,500	2,500
NMTC Notes	10,368	10,317
Bonds payable	12,700	12,700
Pension liability	(49)	544
Lease Liability	10,541	
Other	7,298	6,232
TOTAL LIABILITIES	62,505	43,511
NET ASSETS	86,019	78,407
TOTAL LIABILITIES AND NET ASSETS	148,524	121,918

IMPACT IN NUMBERS

MORE IMPACT ON 2023.MFSANNUALREPORT.ORG/IMPACT

metropolitan community wraps around our families

ENGAGED 23,406

households and family members of program participants

REACHED 51,918

attendees in trainings, workshops, health fairs, and resource fairs

CONNECTED 17,999

individuals to additional resources, either within Metropolitan or to our partner organizations

EMOTIONAL WELLNESS

Behavioral Health

2,545 CLIENTS SERVED

5,622 FAMILIES SERVED

83% of clients strongly agree they were satisfied with services received

197 different zip codes were served through our BH program agency-wide

41,496 HOURS of services provided

Adoption Preservation and Support

252 CLIENTS SERVED

223 FAMILIES SERVED

AT CASE CLOSING:

99% of families remained together (or intact)

99% of families' immediate needs were met

99% of families reported an increase in family functioning



EDUCATION

Early Learning

ACROSS ALL CENTER-BASED AND HOME-BASED PROGRAMS:

1,215 CHILDREN AGES 0-5 SERVED

4,033 FAMILY MEMBERS SERVED

HEAD START/EARLY HEAD START

93% of parents know how to access other services in the community (e.g., employment and training, parenting classes, health care, etc.)

91% of parents know how to create goals for their family with the help of their case manager



On average, 80% of children met or exceeded age-appropriate cognitive skills

On average, 80% of children met or exceeded age-appropriate social-emotional skills



ECONOMIC STABILITY

Financial Opportunity Center (FOC)

On average, clients experienced a \$13 increase in their wages while working with the FOC



84% of clients were placed in a job

85% of clients received services through the FOC



EMPOWERMENT

Domestic Violence Services

51,848 HOURS OF DIRECT SERVICE WERE PROVIDED TO CLIENTS IMPACTED BY DV

25,188 participants attended 1,079 domestic violence presentations

7,771 HOTLINE CALLS

were taken to connect callers with DV-related support, helpful information, and individualized referrals

94% of clients would return to this program again if they needed help

91% of clients found ways to keep themselves safer

97% of minor DV clients (<17) learned that the abuse in their family was not their fault

Legal Aid Society

Volunteers donated over 7,900 hours of time to LAS this fiscal year, accounting for over \$2.5 million in legal services to our clients

RECOVERED OVER \$150,000 for clients who experienced labor exploitation, including assisting clients whose recovery amounts make a big difference to them, but are too small for the private bar to take on

OBTAINED \$500,000 in child support and other financial awards for survivors of domestic violence in Cook and DuPage Counties

The Anti-Trafficking team engaged in outreach work throughout Illinois

91 visits made to Illinois farms and connected with nearly 500 farmworkers

29 outreach events held and connected with over 250 people during the outreach events



